



## **Terms and Conditions**

Welcome to A & J Luxury Event Planning! By booking our services, you agree to the following terms and conditions. Please read them carefully as they outline the expectations and responsibilities for both you (the client) and us (A & J Luxury Event Planning).

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### **1. General Agreement**

- By reserving any service, you acknowledge that you have read, understood, and agreed to these terms and conditions.
  - A signed service agreement and payment of the deposit are required to confirm your reservation.
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### **2. Booking and Payment Policy**

- A 50% deposit is required to secure your booking. Full payment is required for events booked within 14 days of the event date.
  - The remaining balance is due no later than 14 days before the event date. If the balance is not received, your booking may be canceled, and the deposit will not be refunded.
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### **3. Cancellation and Refunds**

- Deposits are non-refundable.
  - Cancellations made more than 30 days prior to the event may be eligible for a credit toward a future event, valid for 6 months.
  - Cancellations made less than 30 days prior to the event are not eligible for a credit or refund.
  - No refunds will be issued for no-shows or cancellations
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#### **4. Rescheduling Policy**

- Events may be rescheduled with at least 30 days' notice, subject to availability. Rescheduling is allowed once and must occur within 6 months of the original event date.
  - For weather-related rescheduling, refer to Section 7 (Weather Policy).
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#### **5. Client Responsibilities**

- The client is responsible for ensuring venue access and permits if required.
  - The client must provide accurate details about the event, including the number of guests and special requirements.
  - Any damages caused by the client or their guests to A & J's property or equipment will be the responsibility of the client.
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#### **6. A & J's Responsibilities**

- A & J Luxury Event Planning will provide services as outlined in the signed agreement and invoice.
  - We reserve the right to substitute certain decor or equipment if the originally specified items are unavailable. Substitutions will be of equal or greater quality.
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## **7. Weather Policy**

- If inclement weather is forecasted, we will work with the client to accommodate alternate indoor venue or reschedule the event for a later date within 6 months.
  - Same-day cancellations due to weather are not eligible for refunds or credits.
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## **8. Liability**

- A & J Luxury Event Planning is not responsible for injuries, accidents, or damages that occur during the event due to client or guest actions.
  - We are not liable for force majeure events, including but not limited to natural disasters, government restrictions, or other unforeseen circumstances.
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## **9. Photography and Marketing**

- By booking our services, you grant A & J Luxury Event Planning permission to take photographs and videos during the event for marketing purposes. If you prefer not to have your event photographed, please notify us in writing before the event date.
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## **10. Changes to Terms and Conditions**

- A & J Luxury Event Planning reserves the right to update or modify these terms and conditions at any time. Updated terms will be shared with clients and will apply to future bookings.
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## **11. Delivery and Pickup**

- Delivery fees will be calculated based on the delivery location and added to the total cost of the order.
  - Clients must ensure someone is available to receive the delivery at the agreed time and location. We are not responsible for delays caused by client unavailability.
  - Orders not picked up within **1 hour** of the agreed date and time frame will be forfeited without refund.
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## **12. Product Care**

- Our Silk blooms and arrangements are delicate. Care instructions will be provided with your order, and clients are responsible for following them to maintain product longevity.
  - We are not liable for damage caused by improper handling or storage after delivery or pickup.
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For questions or additional information, please contact us:

Email: [AJLuxuryPlanning@gmail.com](mailto:AJLuxuryPlanning@gmail.com)

Phone: 1 (332) 900-2994

By proceeding with your booking, you agree to these terms and conditions.

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# **Picnic FAQ**

These are answers to some of our most frequently asked questions. Please note, these policies are subject to change without notice. If you have questions, just ask!

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**Q: WHAT IS INCLUDED IN A PICNIC?**

A: The picnic includes seating, decor, and accommodations for you and your guests, plus delivery, setup, and cleanup.

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**Q: DOES A & J STAY DURING OUR PICNIC?**

A: No, we leave after you're settled and return once your picnic reservation ends. If you need us during your picnic, you can call or text your Picnic Coordinator.

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**Q: SHOULD I INCLUDE MY YOUNG KIDS IN THE GUEST COUNT WHEN BOOKING?**

A: If you're planning a picnic for a group of adults and young children, it can be hard to know if the kids 'count.' We leave that decision up to you. If you'd like a place setting, seating, and food for them, then yes, regular rates apply. If you don't want those accommodations, simply tell us how many guests will require a place setting, seating, and food. Please keep in mind that our table sizes vary based on the guest count!

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**Q: DO I NEED A PERMIT?**

A: It depends on the location, number of people, and a couple of other factors. For example, weddings always require permits. If you have a question about permitting, just ask.

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**Food & Drinks**

- You are welcome to bring your own food and drinks with the exception of red wine, as it can stain our luxury furniture.
- We recommend bringing light fare to the beach, especially on hot days (e.g., sushi, pizza, fruit salad).

- If you or your guests bring alcohol to the picnic, it is your responsibility to research the rules and regulations regarding alcohol at the location. Any repercussions or actions under the influence are the full responsibility of the client.
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## **Timing**

- You are expected to arrive on time for your picnic reservation.
  - We provide a 15-minute courtesy window; after that, your picnic time will begin without exception. Please plan accordingly.
  - No refunds or rescheduling will be provided if it starts raining at any point during your picnic reservation or after the picnic is set up.
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## **Q: HOW DO I SELECT A LOCATION?**

A: Choose from one of our preferred locations or email us to collaborate on a special place. If you have an address, landmark, or GPS coordinates, send those with your request. We can't accommodate all requests, but we will do our best. When dealing with rough terrain (e.g., sand, trails, steep slopes), we may not be able to navigate with all our equipment. We aim to keep all setup locations within 30 yards of delivery vehicle access.

## **Location**

- If you choose a location other than the ones recommended by **The Picnic Enthusiast**, you are fully responsible for:
  - Applying for and paying for the city event permit and insurance if required.
  - Ensuring the location permits setup; no refunds or rescheduling will be offered if your chosen location does not allow setup.
- Once the picnic is set up on the beach/area, it cannot be moved or rearranged elsewhere.

- We cannot predict or control crowds or ambiance at any point during your picnic.

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By proceeding with your booking, you confirm your understanding and acceptance of this policy. We look forward to creating a memorable picnic experience for you!